

Appendix 4 Comparative data across 2018 residents' and businesses' surveys

* See Appendix 4 of the Council Spending Residents' Survey 2018 for an explanation of rating system calculations

Note: Businesses were not asked to comment on the priority for setting Council Tax.

Results in **red** indicate top three priorities. Results in **blue** indicate the lowest three priorities

Consultees were asked "For each service, please indicate whether you consider it to be a high priority, a medium priority or a low priority."

Service	Total Rated score* for 2018 residents' survey (2019-20 budget)	Total Rated score* for 2018 businesses' survey (2019-20 budget)
Street Services		
1. Emptying bins and running the recycling service	96.49%	92.75%
2. Emptying bins for businesses (businesses are charged for this service)	81.05%	77.33%
3. Sweeping the streets, litter picking, clearing up fly-tipping and emptying public litter and dog bins (The town or parish councils in Saffron Walden, Dunmow and Stansted are responsible for public litter bins in their areas)	90.36%	89.33%
4. Providing the Highway Rangers service which carries out small jobs such as	78.91%	80.77%

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keeping road verges tidy through hedge cutting, mowing and strimming, repainting and repairing road signs		
Planning		
1. Deciding planning applications and making sure new buildings and extensions are built according to approved plans and following building regulations	85.74%	89.86%
2. Planning how the district will develop in the coming decades, including where new housing and businesses will be located	86.70%	94.67%
3. Giving advice on work to listed buildings and work to protected trees	69.73% (joint 3 rd lowest priority)	70.83%
Environmental Health		
1. Dealing with noise complaints, air and water quality issues and other environmental health matters	82.63%	82.61%
2. Inspecting restaurants, pubs and other businesses which sell food and Issuing various licences such as those needed for pubs, off-licenses, taxis, kennels and tattoo parlours and making sure people do not break the terms of those licences	78.21%	84.72%
3. Collecting stray animals, microchipping dogs and cats and dealing with complaints from the public about pet and animal-related issues	64.18%	58.33%
Finance and Business		
1. Continuing to explore external commercial opportunities, such as the 50% purchase of Chesterford Research Park, to bring in extra income for the council	66.45%	56.52%
2. Ensuring car parking fees are set at a fair level that also aim to support local business communities	79.72%	88.89%

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3.Promoting and supporting businesses in the area	75.40%	86.96%
Working in the Community		
1. Giving grants to voluntary and community organisations	69.73% (joint 3 rd lowest priority)	60.61%
2. Educating young people about the dangers of drugs and alcohol	82.94%	75.36%
3. Working with the police and other organisations to keep Uttlesford safe	91.93%	79.71%
4. Working with public health bodies on projects to keep people in the district healthy	75.92%	72.73%
5. Supporting the volunteer committees who run day centres	76.89%	73.91%